

### Toward an understanding of residential water conservation behaviors on Oahu



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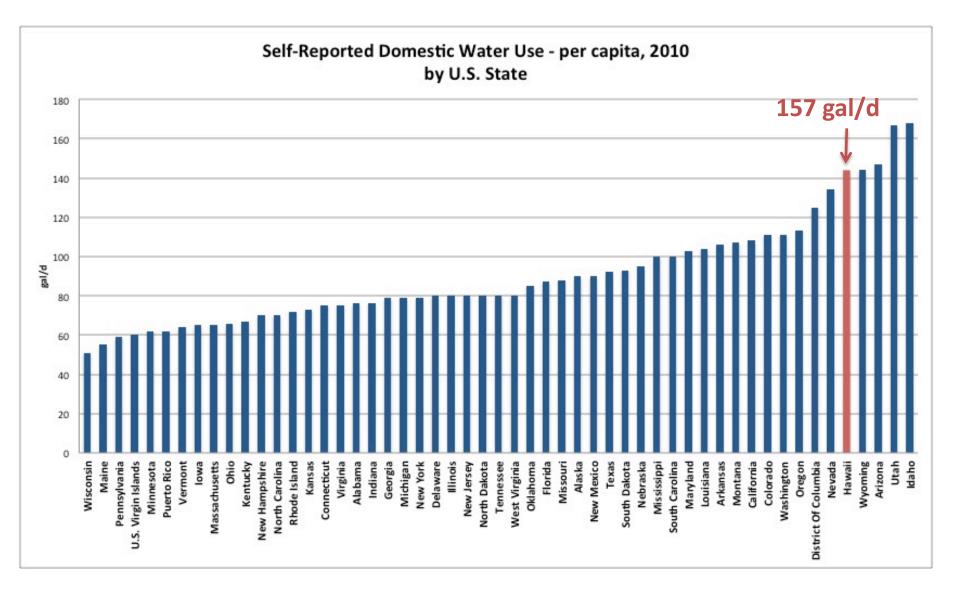


### Overview

- Residential water consumption
- Oahu survey
- Preliminary results
- Next steps

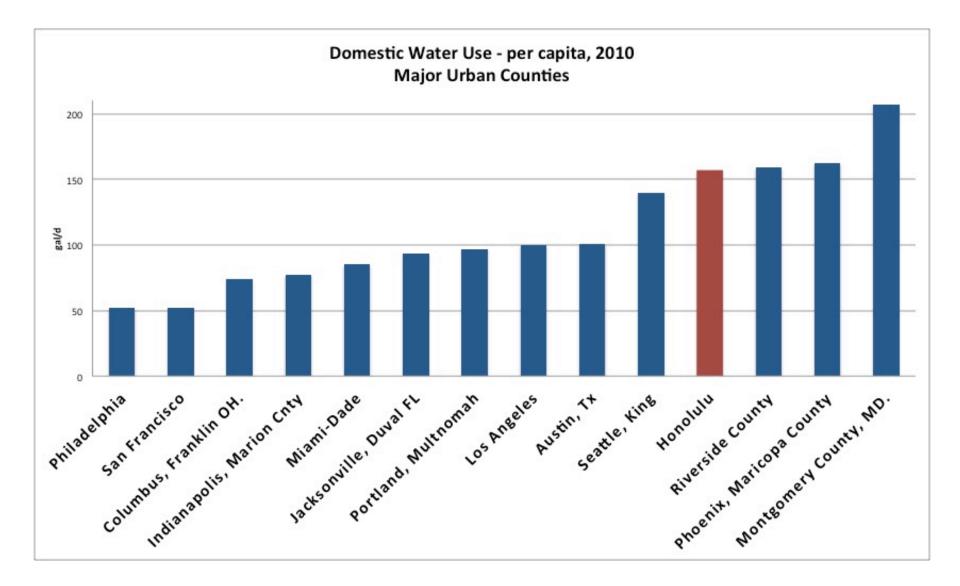


### U.S. Domestic Water Consumption by State



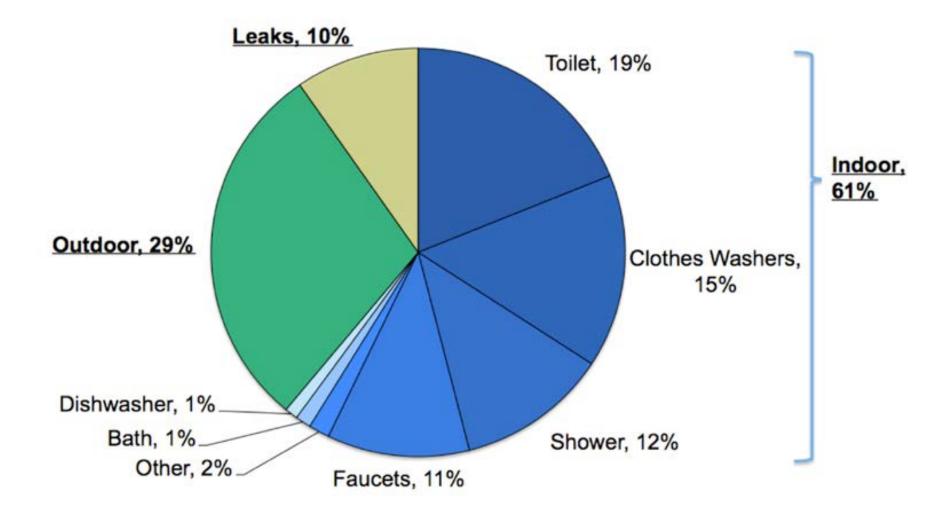
USGS Water Use data, National Water Information System 2010

### U.S. Domestic Water Consumption by Major Urban Counties

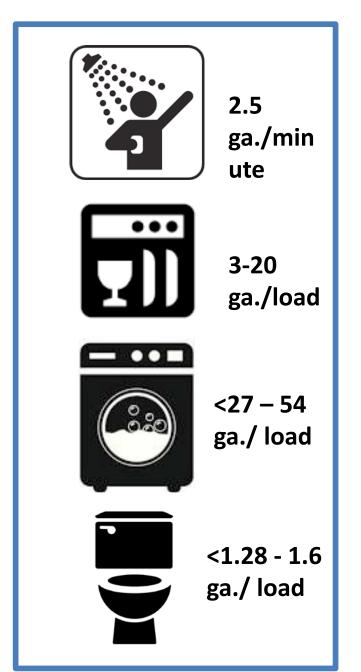


USGS Water Use data, National Water Information System 2010

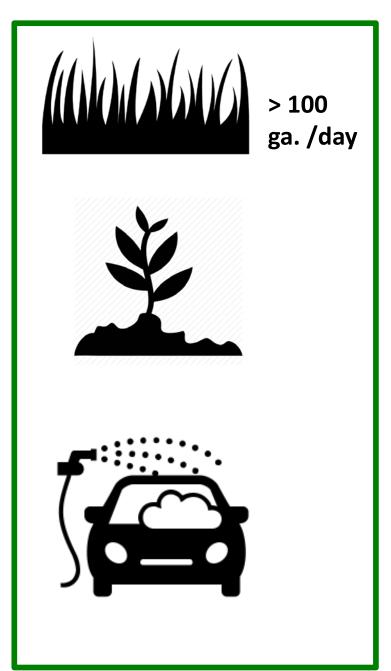
#### Typical residential water use



### Indoor water use



### **Outdoor water use**



### Factors associated with household water consumption

### <u>Price</u>

- Uniform pricing
- Volumetric pricing
- Block-rate pricing

### Non-price

- Efficiency technologies
- Education campaign
- Rebates
- Rationing

### **Other factors**

- Land use, built environment
- Climate
- Socio-demographics
- Environmental attitudes & values (Ajzen, 1991)
- Water use habits (Shove, 2004)

Boyer et al. 2014; Schultz, P. Wesley, et al. 2014; Pullinger et al. 2013; Fielding et al. 2012; House-Peters and Chang, 2011; Grafton et al. 2011; Mansur & Olmstead, 2007; Inman and Jeffrey, 2006; Zhang and Brown 2005; Campbell et al., 2004; Arbues et al. 2003.

# Objectives

- Explore household water use behaviors, habits, and personal efforts toward water conservation
- Examine motivations & public attitudes
- Explore what factors are associated with household water consumption patterns
- Awareness of conservation programs

# Approach

- On-line survey
  - Hawai`i Panel administered by Ward Research, Inc.
- Link to Honolulu Board of Water Supply water use data





16. Please select all property characteristics, devices and home appliances you currently own.

	Home Appliances				Outdoor Property Characteristics					
	Air	Dish	Clothes	Low	Lawn	Garden	Outdoor	Swimming	Vehicles	None
C	onditioning	Washer	Washer	Flow	[Q16E]	[Q16F]	Watering	Pool/Hot	(Car/Van)	[Q16J]
	[Q16A]	[Q16B]	[Q16C]	Toilets			System	Tub	[Q16I]	
				[Q16D]			[Q16G]	[Q16H]		
	1	2	3	4	5	6	7	8	9	10

21. (IF NO IN Q17) If you were to purchase a new dishwasher and/or clothes washer, how important are the following features when deciding on which model to purchase?

	Not	Neutral/Not	Slightly	Important	Very
	Important	Sure	Important		Important
	1	2	3	4	5
Model Features (Including:					
Brand, Size, Color/ Finish)					
[Q21A]					
Customer Reviews[Q21B]					
Water Efficiency					
(Energy Star) [Q21C]					
Price[Q21D]					
Rebate Offered[Q21E]					

40. How important are the following factors influencing your choice in outdoor garden/landscape (e.g. ornamental or vegetable patch, lawn, xeriscape)?

	Not At All Important	Neutral/Not Sure	Somewhat Important	Important	Extremely Important
	1	2	3	4	5
Aesthetics[Q40A]					
Weekly/Daily					
Landscape					
Maintenance[Q40B]					
Food					
Supplement[Q40C]					
Outdoor					
Entertainment/					
Activities[Q40D]					
Reduce Water					
Bill[Q40E]					

43. How often do you do the following:

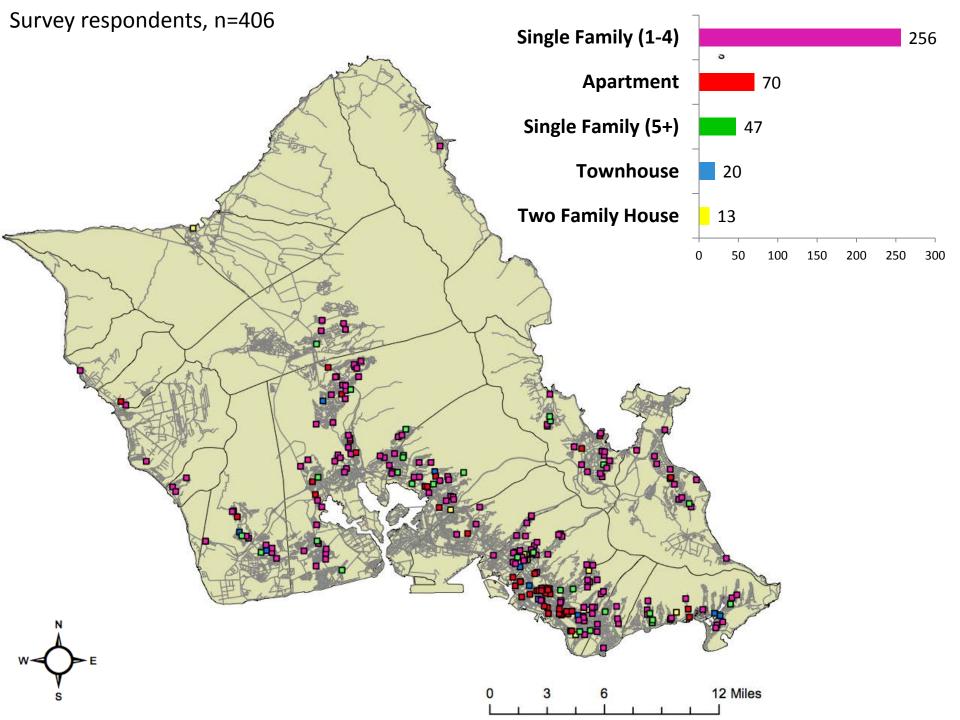
	Never	Sometimes	Most times	Always
	1	2	3	4
Turn off water while				
brushing teeth[Q43A]				
Let the tap run when				
requiring cool water[Q43B]				
Have plants with low water				
needs[Q43C]				
Wash car with a				
hosepipe[Q43D]				

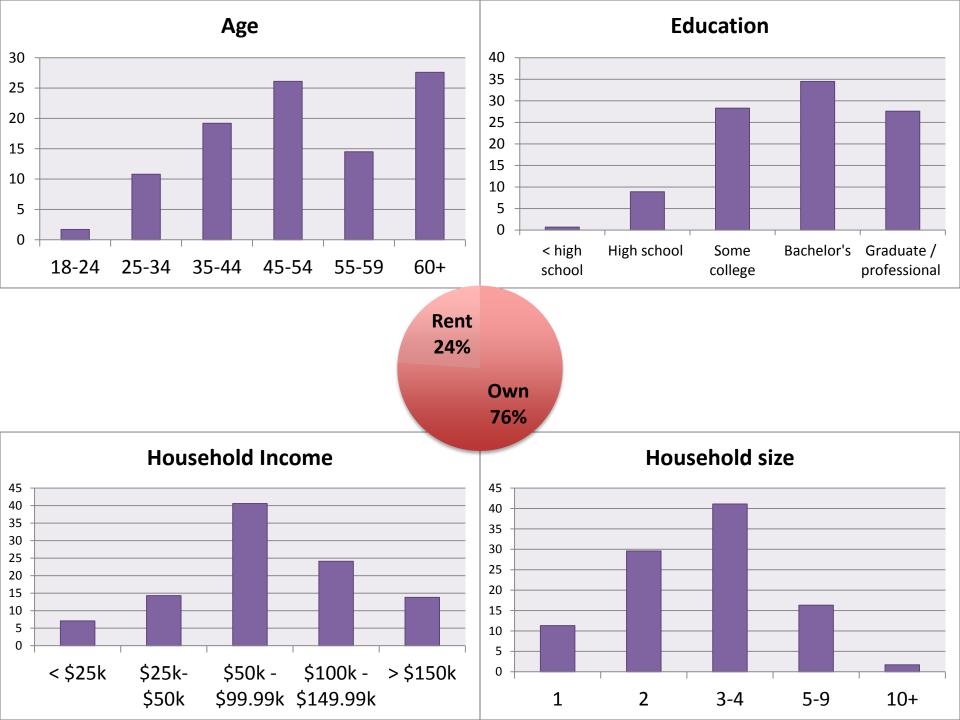
- 44. **[Q44A][Q44B][Q44C][Q44D][Q44E][Q44F][Q44G]**Do you limit how much water you use for any of these reasons? Select all that apply.
  - 1 Keep electrical bill down
  - 2 Keep water bill down
  - 3 Keep sewer bill down
  - 4 Not sure if septic system can handle wastewater
  - 5 Want to conserve water to protect the resources
  - 6 Other (*Specify*)[Q44F\_OTHER]= OTHER VERBATIM COMMENTS
  - 7 I do not limit my water use

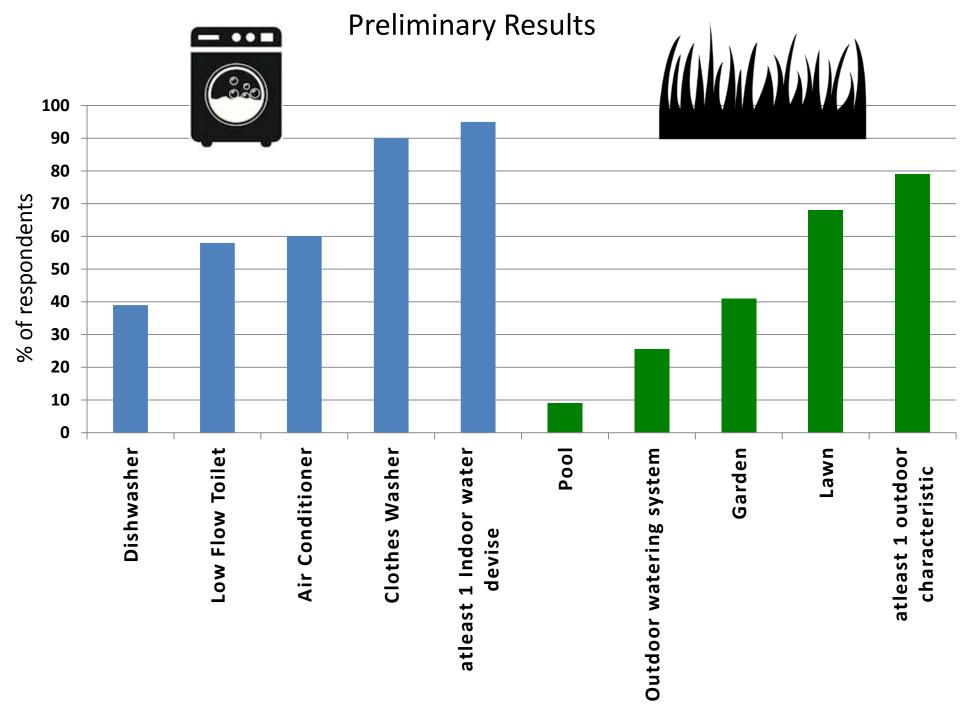
### 45. **[Q45]**How concerned are you about the future supply of Hawai'i's water?

Not At All Concerned	Neutral/ Not Sure	Slightly Concerned	Moderately Concerned	Extremely Concerned
1	2	3	4	5

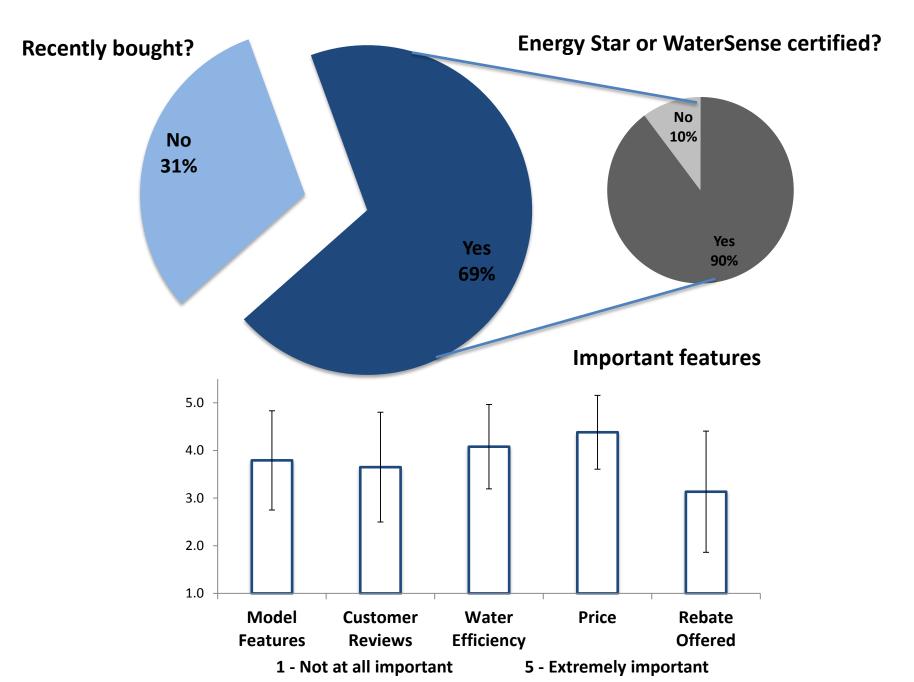
- 46. **[Q46A][Q46B][Q46C][Q46D][Q46E][Q46F]**Have you participated in any of the following programs? Select all that apply.
  - 1 Mayor's Challenge to Save Water
  - 2 Board of Water Supply's Annual Halawa Xeriscape Garden Plant Sale
  - 3 Board of Water Supply's Rain Barrel Program
  - 4 Board of Water Supply's Toilet Rebate Program
  - 5 Other (Specify)[Q46E\_OTHER]=OTHER VERBATIM COMMENTS
  - 6 I have not participated in any water conservation programs



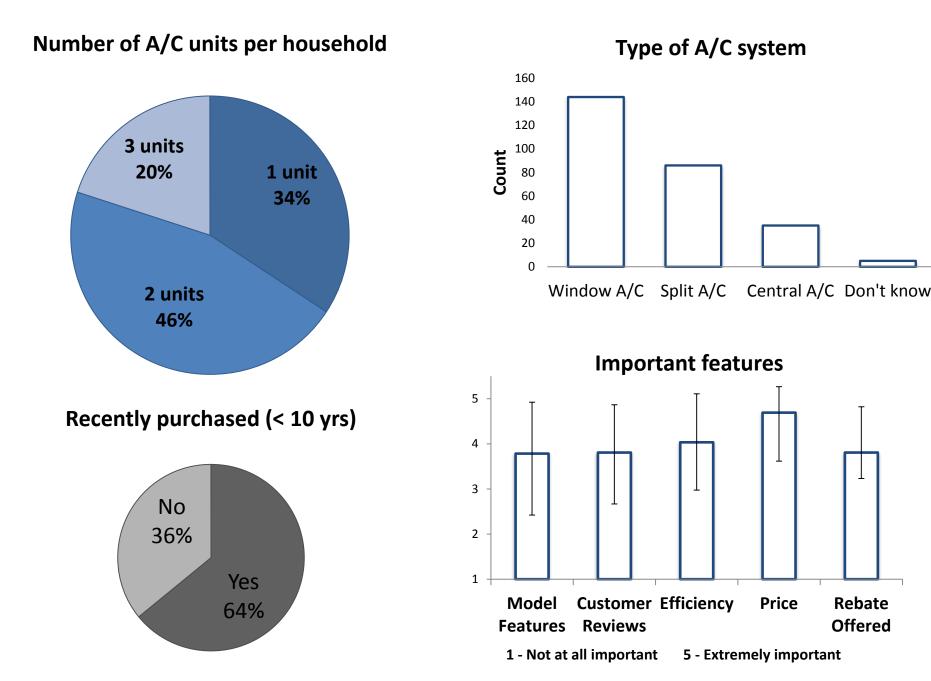


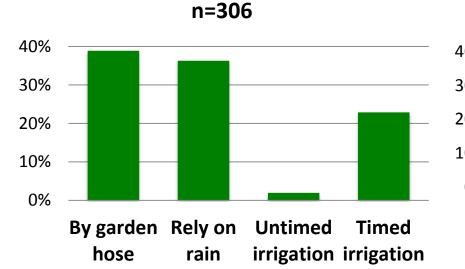


365 of households have a dishwasher, clothes washer or both

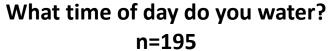


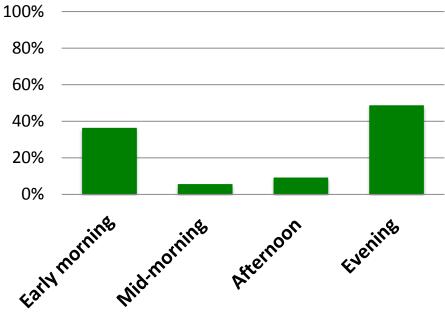
#### 245 (60%) households have at least 1 A/C unit

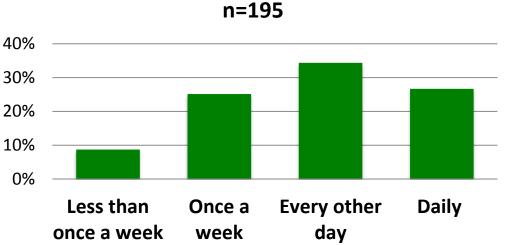




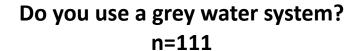
How do you prefer to water?

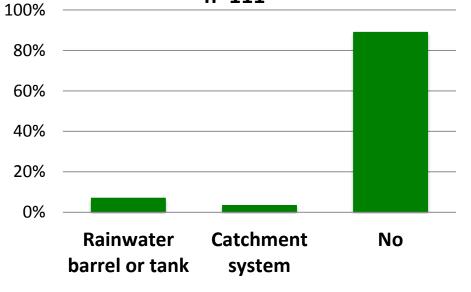


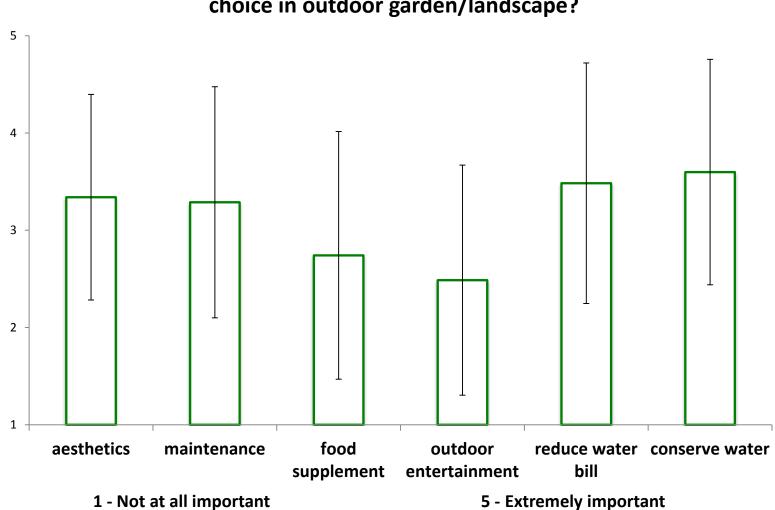




How often do you water?

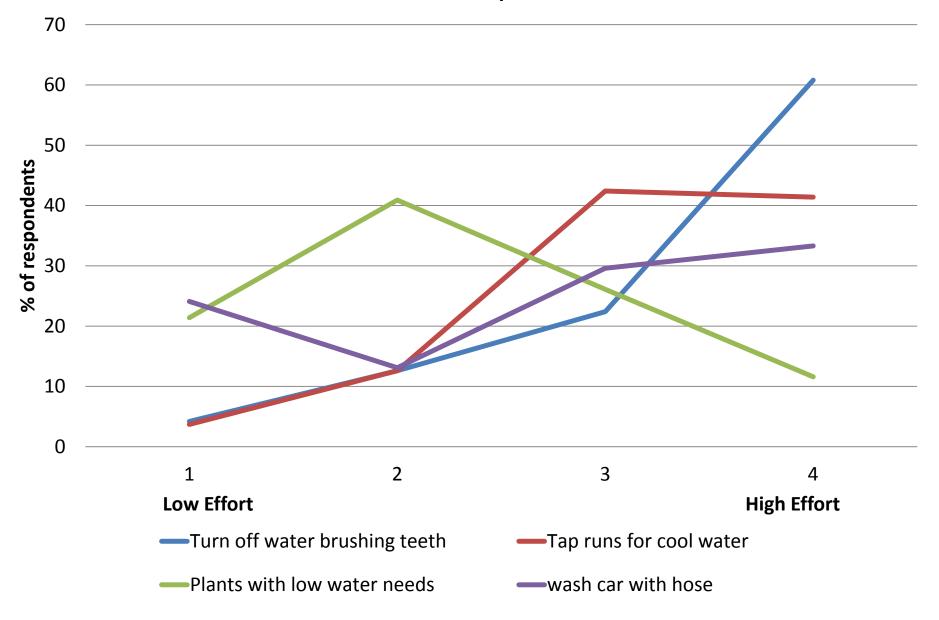






How important are the following factors influencing your choice in outdoor garden/landscape?

#### Water Conservation - personal effort



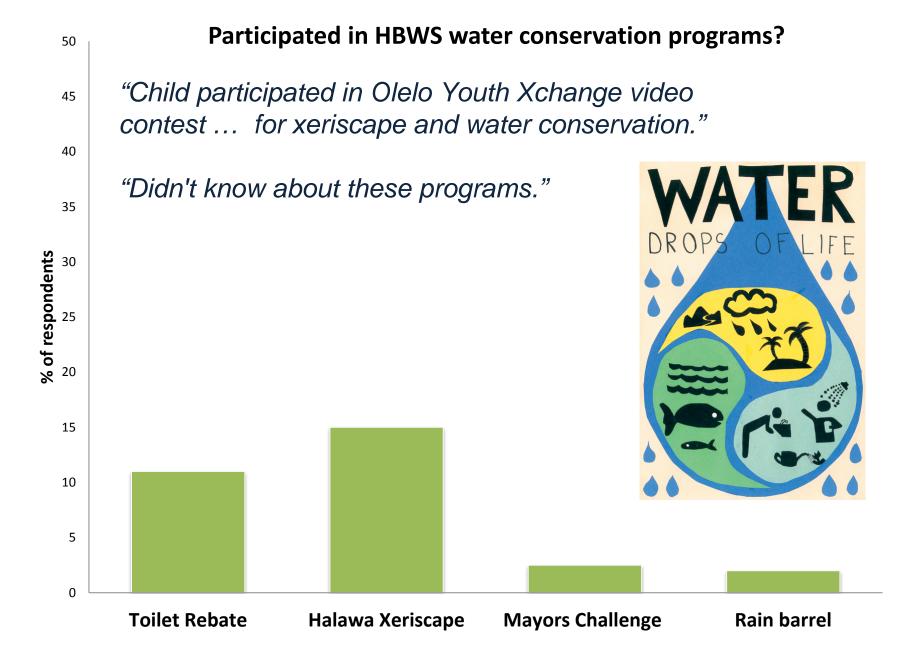
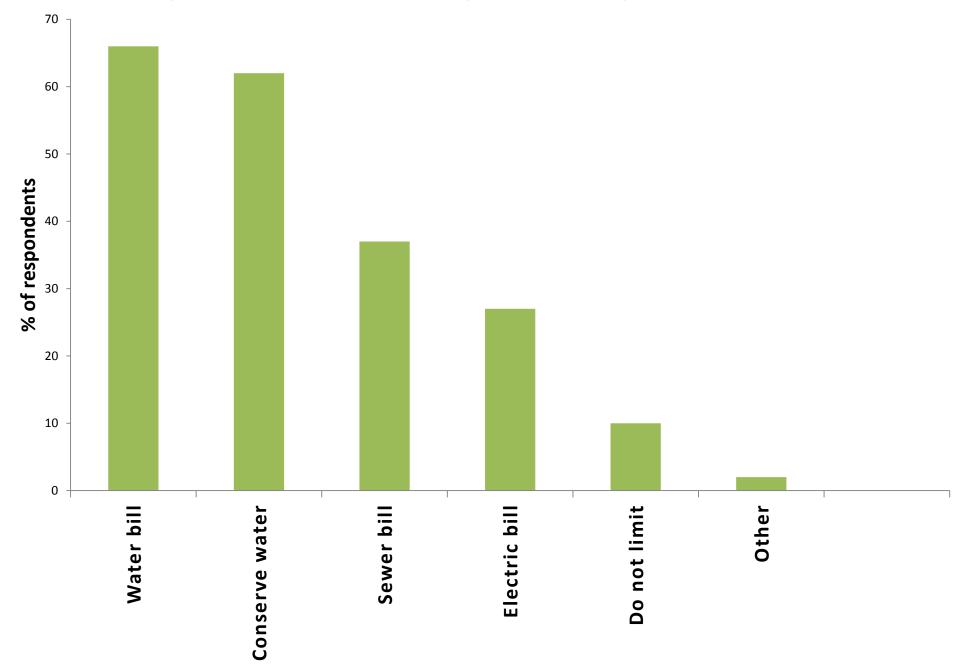


Image by Seri Nakamura, 2<sup>nd</sup> place winner of HBWS 2012 Water Conservation Poster Contest

### Do you limit how much water you use for any of these reasons?



#### How concerned are you about Hawaii's future water supply?

"Afraid of having a water drought like California."

80

50

40

Percent

- <sup>70</sup> *"Just try to conserve water for conservation overall."*
- <sup>60</sup> "Demonstrate that it is the commercial and tourism use of water that causes waste-not residential."

"We're centrally metered for the condo, but I try to observe water conservation practices."

Concerned

## Summary

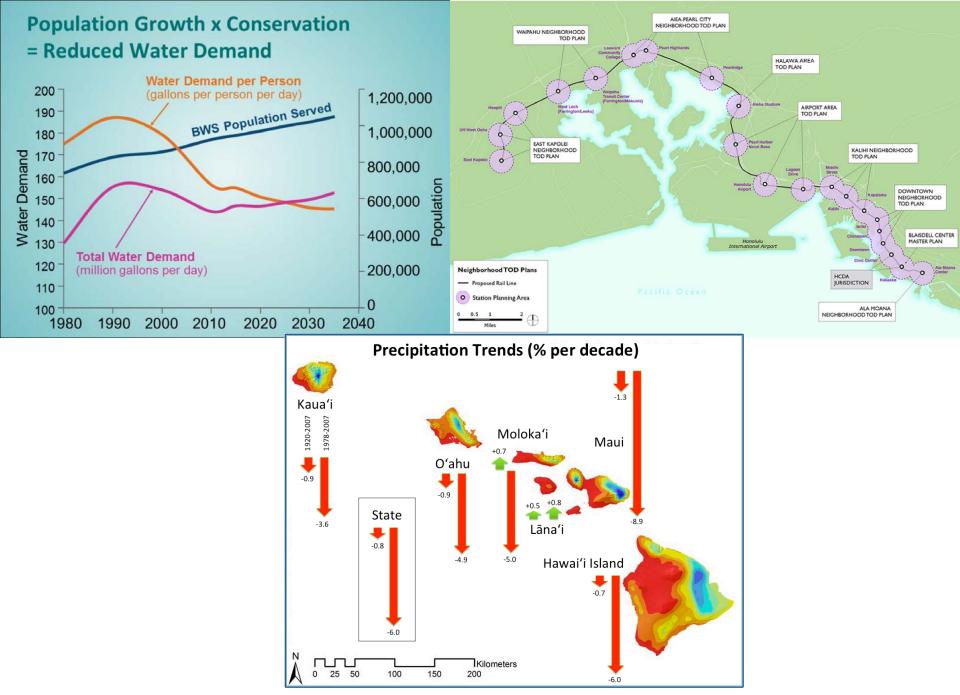
- Motivated by water efficiency
  - Price of water
- Motivated by conservation values

Future of water; drought

- Disconnect between values & behaviors?
- Low participation in HBWS conservation programs

### Next steps...

- Examine differences based on demographics, housing characteristics, location, land tenure
- Link to Water billing data
  - Monthly water consumption patterns
  - Examine associations between behavioral and attitude variables with water use



Images from Honolulu Board of Water Supply, City & County of Honolulu TOD Plan, and Giambelluca et al. 2011.

### Mahalo

**Questions?** 

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